## APPENDIX E: NEIGHBORHOOD PLACE OUTCOME MEASURES

		NEIGHBORHOOD	PLACE SERVICE OUT	COME MEASURES				
Department of Education (DOE) Dropout Rate								
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party		
		(Indicator)	(Method/Source)	Available				
Decrease the number of	Decrease the average	Number of absences	Daily attendance	For the 2007-08 School	During September 2009 for	School and LEA Personnel		
absences	number of absences for the		records/entered by	Year	the 2008-09 School Year			
	schools within the NP		individual school personnel					
	Service area by 10% by the			1				
	end of the first full school		1					
	year after implementation							
Decrease the Number of	Decrease the Average	Number of Students	Daily attendance	For the 2007-08 School	During September 2009 for	School and LEA Personnel		
Students Suspended or	Number of Students	Suspended or Expelled	records/entered by	Year	the 2008-09 School Year			
Expelled from School	Suspended or Expelled	from School	individual school personnel					
	from School for the Schools			1				
	within the NP Service Area		1					
	by 10% by the End of the		1					
	First Full School Year after		1	1				
	Implementation	1	1	1				

	NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES Department of Bealth and Bospitals / Office for Addictive Disorders (OAD)								
Goal(s)	Goal(s) Outcome(s) Outcome Measures Data Collection Date of Most Current Timeframe for Reporting Responsible Party  (Indicator) (Method/Source) Available								
Increase public access to information about addiction and available addiction treatment and prevention services	Increase the number of referrals to the OAD community based outpatient clinic(s) within the NP service area by 3% by the end of the first year of operation of the NP	Number of referrals	OAD Information Management Systems	Baseline number of referrals established within the twelve (12) months prior to implementation of NP	End of first year of operation of NP	Office for Addictive Disorders			

	NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES Department of Pealth and Pospitals / Office of Aging and Adult Services (OAAS)								
Goal(s)	Outcome(s)	Outcome Measures (Indicator)	Data Collection (Method/Source)	Date of Most Current Available	Timeframe for Reporting	Responsible Party			

	NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES							
	Department of		Office for Citizens wi		ibilities (OCDD)			
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party		
		(Indicator)	(Method/Source)	Available				
Increase awareness of the	Increase number of	Number of referrals to	Number of referrals to	None	Quarterly	OCDD Regional		
supports and services	applications of people with	OCDD from Neighborhood	OCDD from Neighborhood			Offices/Districts/Authorities		
available to people with	developmental disabilities	Place	Place					
developmental disabilities	developmental disabilities							
and their families								

	NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES								
	Department of Health and Hospitals / Office of Mental Health (OMH)								
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party			
		(Indicator)	(Method/Source)	Available					
Increase public access to	Increase the number of	Number of referrals from	OMH-IIS(Office of Mental	FY 08-09 number of	End of first year of	OMH - Office of Mental			
information and referral	referrals to the OMH	NP	Health Integrated	referrals (may serve as a	operation of NP	Health			
for community-based	community mental health		Information System)	baseline)					
mental health services	centers within the		source of referral would						
	Neighborhood Place		need to be modified to						
	service area by 5% by the		indicate NP as the source						
	end of the first year of								
	operation								

		NEIGHBORHOOD	PLACE SERVICE OUT	COME MEASURES				
Department of Health and Hospitals / Office of Public Health (OPH)— Family Planning Program (FP)								
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party		
		(Indicator)	(Method/Source)	Available				
Reduce unintended and	100% of adolescent and	Teen pregnancy rate	Mystery caller and number	August - 08	Annual	Continuous Quality		
teen pregnancy in LA	LEP clients receive an		of adolescent served			Improvement (CQI)		
	appointment within 28					Coordinator		
	days							
Promote health seeking	Strengthen FP clinics ability	Distribute reproductive	Number and type of	September-08	On-Going	Health Education and		
behavior and disease	to address the needs of	health education material	materials distributed;			Outreach (HEO)		
prevention among the	clients from diverse	that is culturally and	number of internet sites			Coordinator		
medically underserved	populations	language appropriate	for materials					
Enhance integration of	Increase HIV screenings of	Number of clients	HIV data report / number	August - 08	Annual	CQI Coordinator		
HIV/AIDS service and	patients and the number of	reporting to know their	of HIV tests given					
prevention into FP services	HIV tests completed each	status based on chart						
	year by 30% from 1108 to	review						
	1440							
Increase family	Ensure 100% encounters	Adolescent counseling	Annual site assessment	November 2008	Annual	CQI Coordinator		
involvement in	with minors include	completed		(Scheduled)				
reproductive health care	appropriate counseling and							
	documentation of family							
	involvement in minors FP							
	decision							

		NEIGHBORHOOD	PLACE SERVICE OUT	COLLECTED		
			<u>spitals / Office of Publ</u>			
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party
		(Indicator)	(Method/Source)	Available		
Decrease the number of	Provide HIV testing to 95%	Percentage of clients that	Daily clinic information and	3rd Quarter 2008	Quarterly Basis	Agency conducting testing
new HIV infections	of NP clients who have	have had an HIV test and if	testing numbers from			
	never been tested and on a	sexually active, have been	HIV/Aids program			
	yearly basis thereafter, if	tested in the last year				
	sexually active					
Increase the percentage of	Ensure that 100% of NP	Percentage of HIV positive	Percentage of HIV positive	3rd Quarter 2008	Quarterly Basis	Agency conducting testing
persons who are HIV	clients who indicate they	persons that are in medical	persons in the target area			
infected that are in care	are HIV positive or test HIV	care	that have had a CDR			
	positive, are referred to		and/or viral load laboratory			
	medical care and followed		test within the last year or			
	up to ensure access to care		confirmation of accessing			
			services			

		NEIGHBORHOOD	PLACE SERVICE OUT	COME MEASURES					
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party			
		(Indicator)	(Method/Source)	Available					
Enroll in the Vaccines for	To increase the rate of	Improve 0-18 year old	Measure Immunization	None for the location	Annual basis but these	The immunization program			
Children Program and	immunization by ensuring	immunization rates	rates in LINKS; be in		sites need to enroll first	will provide enrollment			
utilize the Louisiana	that all eligible individuals		compliance with Vaccines			documents upon request			
Immunization Network for	receive their vaccination		for Children Annual Quality			that provider must fill out;			
Kids Statewide (LINKS) to	on time		Assurance Evaluation			perform introductory visit			
routinely archive						to ensure that the site			
immunization historical						meets requirements;			
data. Provide immunization						provide best practice			
services from birth through						education / information at			
18 years of age in						least on annual basis			
accordance to the LA						perform a quality assurance			
Immunization Program			1			visit			
policies and procedures			1						
protocol and utilize LINKS									

	NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES								
			tals / Office of Public I	Health – MCH / Family					
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party			
		(Indicator)	(Method/Source)	Available					
Increase referrals to Nurse	Increase by 10% the	Number of referrals with	NFP clinical information	Third Quarter 2008	Annually - State FY End	NFP supervisor for NFP site /			
Family Partnership	referral rate of clients to	referral source of "other"	system and quarterly			area serviced by NP; NFP			
Program (NFP)	rogram (NFP) NFP in the area serviced by I in that site serviced by NP   summary tables   management staff								
	NP		-						

	NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES								
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party			
		(Indicator)	(Method/Source)	Available					
Educate and inform	Pregnant women enrolled	Number of referrals	Number of referrals	Six (6) months after	End of Federal Fiscal Year	State Breastfeeding Peer			
pregnant women enrolled	in WIC will be provided	received from NP	collected by State	implementation of NP	1	Counselor Supervisor			
in WIC on the benefits of	information about and		Breastfeeding Peer		1				
breastfeeding	referrals to the WIC		Counselor Supervisor		1				
	Breastfeeding Peer				1				
	Counselor as needed								
Provide WIC services to all	WIC Provided to All	Total number of WIC	WIC Participation Report	September 2008	Monthly	Assistant Chief Nutrition			
qualified applicants within	Qualified Applicants	participants			1	Services			
mandated time frames									
Provide information	Number of participants	Total number of CSFP	CSFP Participation Report	September 2008	Monthly	CSFP Program Manager			
regarding Commodity	enrolled in CSFP is stable or	participants			1				
Supplemental Food	increasing				1				
Program (CSFP)									

		NEIGHBORHOOD	PLACE SERVICE OUT	COME MEASURES				
Department of Health and Hospitals / Office of Public Health — Women, Infants and Children (WIC)								
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party		
		(Indicator)	(Method/Source)	Available				
Educate and inform	Pregnant women enrolled	Number of referrals	Number of referrals	Six (6) months after	End of Federal Fiscal Year	State Breastfeeding Peer		
pregnant women enrolled	in WIC will be provided	received from NP	collected by State	implementation of NP		Counselor Supervisor		
in WIC on the benefits of	information about and		Breastfeeding Peer					
breastfeeding	referrals to the WIC		Counselor Supervisor					
	Breastfeeding Peer							
	Counselor as needed							
Provide WIC services to all	WIC Provided to All	Total number of WIC	WIC Participation Report	September 2008	Monthly	Assistant Chief Nutrition		
qualified applicants within	Qualified Applicants	participants				Services		
mandated time frames								
Provide information	Number of participants	Total number of CSFP	CSFP Participation Report	September 2008	Monthly	CSFP Program Manager		
regarding Commodity	enrolled in CSFP is stable or	participants						
Supplemental Food	increasing							
Program (CSFP)								

			PLACE SERVICE OUT			
			ce of Juvenile Justice (			
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party
	Increase the number of	(Indicator)	(Method/Source)	Available	To do a title and a second	OH IT Beredened
Reducing recidivism		Number of youth on	JIRMS Recidivism Report		End of fiscal year or	OJJ IT Department
	youth who comply with	probation or parole who return to OJJ or DOC within	and Databook (DYS)		eighteen (18) months for	
	court orders and service				release date and sixty (60) months from release date	
	plans	eighteen (18) months or			months from release date	
		sixty (60) months			111	IT
Increase prevention, intervention and aftercare	Identify and establish	Number of youth served in prevention and diversion	Weekly census report for		Weekly reports	II
	partnership with faith-	p	non-secure. Report from education			
resources for youth in the	based community,	programs; number of	education			
community	business, local service	youth served in non-				
	agencies, schools and universities	residential programs; number of youth receiving				
	universities	, ,				
		GED; number of youth				
		receiving vo-tech certificates				
	Increase the number of	Number of families	Number of families	5		Barinas Beisselle
Increase family participation				Current sign-in sheets; case		Regional Offices/IT
participation	families receiving videos	receiving videos and guidelines; number of	participating in programs; number of families	management; DYS Databook and Case		
		families participating in				
		staffings; number of	participating in staffings	Management		
		families receiving OJJ				
		orientation via video				
		conference: number of				
		family contacts by				
		probation officers				
Improving compliance to	Reduce the number of	Improve access to services:	Reduce the secure pending	JIRMS Database	Monthly reports	IT
court orders and service	youth referred to secure	reduce the number of	list. Reduce the number of			
plans	care	youth on probation or	youth moving from			
•		parole committed to	probation to secure			
	l	secure care	_		l	

	NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES  Department of Social Services / Office of Community Services (GCS)							
Goal(s)	Outcome(s)	Outcome Measures (Indicator)	Data Collection (Method/Source)	Date of Most Current Available	Timeframe for Reporting	Responsible Party		
To improve by two (2) percentage points in one (1) year	Absence of child abuse and/or neglect allegation within six (6) months of prior substantiated allegation	The percent of unduplicated valid child victims with an open date in the first six (6) months of the report start date having a second valid allegation within six (6) months	Webfocus federal measure drilldown reports	Available weekly	One (1) year period	OCS State Office QA and Research Section		
To improve by two (2) percentage points in one (1) year	Exits to reunification in less than twelve (12) months (Percentage of cases)	Of all children discharged from foster care to reunification during reporting period who had been in foster care for eight (8) days or longer, the percent reunified in less than twelve (12) months from the date of the latest removal from home	Webfocus federal measure drilldown reports	Available weekly	One (1) year period	OCS State Office QA and Research Section		
To improve by one (1) month in one (1) year	Exists to reunification in less than twelve (12) months (Median time in care)	Of all children discharged from foster care to reunification during reporting period who had been in foster care for eight (8) days or longer, the median length of staff for those reunified in less than twelve (12) months from the date of the latest removal from home	Webfocus federal measure drilldown reports	Available weekly, but is best measured over a one (1) year period	One (1) year period	OCS State Office QA and Research Section		

NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES  Department of Social Services / Office of Community Services									
Goal(s)	Outcome(s)	Outcome Measures (Indicator)	Data Collection (Method/Source)	Date of Most Current Available	Timeframe for Reporting	Responsible Party			
To improve by two (2) percentage points in one (1) year	Re-entries to foster care in less than twelve (12) months.	Of all children discharged from foster care to reunification in the twelve (12) month report period, the percent that reentered foster care in less than twelve (12) months from the date of discharge	Webfocus federal measure drilldown reports	Available weekly, but is best measured over a one (1) year period	One (1) year period	OCS State Office QA and Research Section			

NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES  Department of Social Services / Office of Family Security/ Child Care Assistance Program								
Goal(s) Outcome(s) Outcome Measures Data Collection Date of Most Current Timeframe for Reporting Responsible Par (Indicator) (Method/Source) Available								
Process Child Care Program applications timely according to agency guidelines	Comply with the timeliness guidelines established by the Office of Family Support	Timely process 100% of Child Care Assistance applications within time frames	Numerator: number of applications pending over 30 days  Denominator: number of applications approved and number of applications rejected	10/1/2008	Monthly	Child Care Assistance Program		

	NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES								
Goal(s)	Outcome(s)	Outcome Measures	Data Collection	Date of Most Current	Timeframe for Reporting	Responsible Party			
		(Indicator)	(Method/Source)	Available					
Increase food stamp	Increase the number of	Food stamp recipient rate	Numerator: food stamp	11/1/2008	Monthly	Food Stamp Program Staff			
recipient rate	food stamp recipients	should be equal to or	recipients included in						
		greater than 70%	certification.						
			<u>Denominator</u> : estimated			1			
			population below 125% of						
			poverty level (Current US						
			Census Poverty Data)						
Increase food stamp	Decrease the number of	Decrease the food stamp	Cases sampled by Quality	July 2008 Sample Month	Monthly	Quality Control Section			
accuracy rate	food stamp program	error rate at or below the	Control Section						
	payment errors.	national average.							
Process food stamp	Comply with the timeliness	Timely process 100% of	Numerator: number of	10/1/2008	Monthly	Food Stamp Program Staff			
applications timely	guidelines established by	food stamp applications	applications pending over						
according to federal	the Food and Nutrition	within time frames	30 Days.			1			
guidelines	Services (FNS)		<u>Denominator</u> : number of						
		1	applications approved and						
		I	applications rejected.		1	1			

NEIGHBORHOOD PLACE SERVICE OUTCOME MEASURES  Department of Social Services / Rehabilitation Services								
example: Decreased	Decrease the average of	Number of unexcused	Daily attendance	Spring Semester 2008	End of Semester Fall/Spring	School Contact(s)		
unexcused absences	unexcused absences for the schools within the NP	absences	records/entered by individual school personnel					
	Service area by 10% by the end of the first full school year after implementation							
Increase the number of individuals with disabilities employed	Increase the number of applicants	Number of applicants	Number of applicants in AWARE	9/30/2008	Quarterly	LA Rehabilitation Services		
	Increase the number of individuals determined eligible	Number of individuals determined eligible	Number of eligibles in AWARE	9/30/2008	Quarterly	LA Rehabilitation Service:		
	Increase the number of new plans of service	Number of new plans of service	Number of new plans of service in AWARE	9/30/2008	Quarterly	LA Rehabilitation Services		
	Increase consumer's weekly wages by 250% from acceptance to closure	Consumer's average weekly earnings at closure	Consumer's weekly earnings at closure as documented in AWARE	9/30/2008	Quarterly	LA Rehabilitation Service:		
	Increase number of individuals successfully rehabilitated	Number of individual's successfully rehabilitated	Number of individuals closed successfully in AWARE	9/30/2008	Quarterly	LA Rehabilitation Service		

Louisiana W	uh Banas Ganundadas	NEIGHBORHOOD  / Services for the Nee	PLACE SERVICE OUT	COME MEASURES	f cabout trout cinals	Hothers, etc.)
Goal(s)	Outcome(s)	Outcome Measures (Interim-Indicators)	Data Collection (Method/Source)	Date of Most Current Available	Timeframe for Reporting	Responsible Party
Vork force Development	1. Increased overall participation in local programs among target populations 2. Increased rate of program completion among target population 3. Increased number of target populations' transition to progressively appropriate services	Increased numbers of target populations' enrollment in alternative education programs:  "GED completion and high school diploma attainment "Pursuing higher education, vocational education, worational education, military services "Enrollment in occupational skills training "Successfully passing industry based certification testing "Career placement and retention within same occupation	LWC's LAVOS Web-based comprehensive service provider management software	Fell 2008	Quarterly	
Supportive Services	Increased overall participation in local programs among target populations     Increased rate of program completion among target Population     Increased number of target populations' transition to progressively appropriate services	Increased numbers of target populations' attainment of health care services and health insurance:  "Having access to mental health services "Utilization of transportation programs "Utilization of affordable housing "Utilization of qualified day care services	LWC's LAVOS Web-based comprehensive service provider management software	Fall 2008	Quarterly	

Louisiana Work For	rce Commission / Serv	ices for the Neediest F	topulations (e.g., Ex-O	ffenders, Out-of-Schoo	ol Youth, Single Mothe	rs, etc.) (Continued)
Goal(s)	Outcome(s)	Outcome Measures (Interim-Indicators)	Data Collection (Method/Source)	Date of Most Current Available	Timeframe for Reporting	Responsible Party
Life Skills	Increased overall participation in local programs among target populations     Increased rate of program completion among target population     Increased number of target populations' transition to progressively appropriate services	Increased numbers of target populations' participation in service learning community projects when appropriate: -Leadership development and their voices within our programs -Connection with adult mentors/life counselors -Utilization of life skills training -Utilization of parenting classes	LWC's LAVOS Web-based comprehensive service provider management software	Fall 2008	Quarterly	